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## **BENVENUTI - WELCOME**

## **HERZLICH WILLKOMMEN - BIENVENIDOS**

Dear guests,

Welcome to our accommodation, which will be yours for this short period. We have tried to make it as comfortable as possible, considering all the needs of those who want to spend a few days in tranquillity, relax, and feel as comfortable as they would at home.

To ensure a pleasant and safe stay, it is important to familiarize yourself with the following house rules. Attached to them are also all the useful information for your stay regarding the operation of household appliances, internet connection, waste separation, emergency numbers, some gastronomic tips, and a small tourist guide of the village.

The confirmation of the reservation and the beginning of using the house imply reading and accepting the rules, as well as fully complying with them.





If you have any further questions, please don't hesitate to ask, your hosts are at your complete disposal.


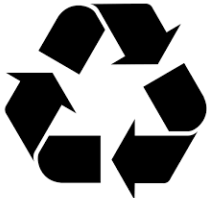







We wish you a pleasant stay in our accommodation in Fiumedinisi.

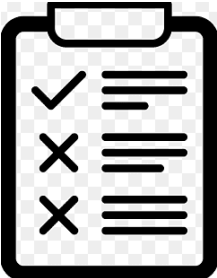



Helga & Marco

## RULES CASA SANTORO

Short holiday rental according to Article 4 of Legislative Decree no. 50/2017, converted and established by law no. 96/2017

	<p><b>Check-in &amp; check-out</b></p> <p>Casa Santoro is exclusively reserved for guests who occupy the accommodation: access is prohibited to unauthorized persons.</p> <p>Unless there are specific needs, <b>check-in</b> can be done from <b>2:00 PM</b> onwards. As we don't have a concierge service, please inform us about your arrival time.</p> <p><b>Check-out</b> must be done by <b>10:00 AM</b>, unless otherwise agreed with the host.</p>
	<p><b>Identification document</b></p> <p>Guests, either during the booking process or at the latest upon their arrival, are required to present a valid identification document for communication and registration with the Public Security Authorities, in accordance with current regulations. Failure to comply with this obligation constitutes a violation of the provisions of the Criminal Procedure Code.</p> <p>The acquired data are processed in compliance with the current privacy regulations, pursuant to <b>Legislative Decree no. 196 of June 30, 2003</b>.</p>
	<p><b>Keys</b></p> <p>The house keys will be handed during check-in. Please keep them safe. It is strictly prohibited to duplicate the keys. If you need an additional key, please contact your hosts.</p> <p>In <b>case of loss, a penalty of €50.00 will be charged</b> for changing the lock of the main door.</p>
	<p><b>Smoking</b></p> <p>Smoking inside the accommodation is strictly prohibited.</p> <p>Smoking is only allowed on the balcony.</p>

	<p><b>Cleaning and linen</b></p> <p>In the accommodation, you will find everything you need during your stay: bed sheets, pillows, blankets, towels, kitchenware, and household utensils will be provided to you in perfect order and cleanliness. According to <b>Article 4 of Legislative Decree no. 50/2017, converted and established by law no. 96/2017, there are no scheduled linen changes or daily room cleanings during the stay</b>, but only for each new guest. Therefore, it is the responsibility of the guest to maintain cleanliness and order in the rooms, as well as the linen, dishes, and utensils. The end-of-stay cleaning fees are already included in our rates.</p>
	<p><b>Waste sorting - Recycling</b></p> <p>In the municipality of Fiumedinisi, waste is collected daily door-to-door according to the following recycling eco-calendar:</p> <ul style="list-style-type: none"> <li> Monday: wet and organic waste</li> <li> Tuesday: paper and board</li> <li> Wednesday: glass</li> <li> Thursday: plastics and metals</li> <li> Friday: wet and organic waste</li> <li> Saturday: dry unrecyclable waste</li> </ul> <p>The waste bins are in the kitchen. A copy of the eco-calendar and the booklet with all the instructions is attached to the following regulations.</p>
	<p><b>Sanitary facilities</b></p> <p>We recommend using the toilet and sanitary facilities correctly, avoiding flushing sanitary pads, cotton swabs, diapers, and other objects that may cause clogging.</p>

	<p><b>General regulations and prohibitions</b></p> <ul style="list-style-type: none"> <li>- Please, turn off the lights and stove every time you leave the accommodation.</li> <li>- Please, turn off the TV when you are not at home.</li> <li>- Please, don't leave chargers plugged in when not in use.</li> <li>- Please, don't leave faucets running (water is a precious resource!).</li> <li>- Please, don't leave the air conditioner running when you are not at home.</li> <li>- Please, when you are not at home, don't leave windows and balconies open and make sure the front door is closed.</li> <li>- In accordance with the Municipal Police regulations, we recommend avoiding disturbing noises between 2:00 PM to 4:00 PM and from 11:00 PM to 7:00 AM.</li> <li>- It is strictly prohibited to organize parties or events inside the accommodation, consume alcoholic beverages, or use drugs.</li> <li>- It is strictly prohibited to remove appliances or parts of the provided equipment from the house.</li> <li>- It is strictly prohibited to sublet the entire or part of the property.</li> </ul>
	<p><b>Pet friendly house</b></p> <p>The presence of small and medium-sized pets is allowed and must be declared at the time of booking.</p>
	<p><b>Internet and Wi-Fi</b></p> <p>The accommodation is equipped with a Wi-Fi network for internet connection, provided to guests free of charge. The login credentials will be provided during check-in. We are not responsible for any service disruptions that are beyond our control.</p>
	<p><b>Damages and missing equipment</b></p> <p>After establishing responsibility, any damages caused must be reimbursed by the guest. Missing equipment from the room's inventory will be charged to the occupying guests.</p>